



CiviCore

Case management for nonprofits, community programs, and local service providers.

CiviCore helps organizations serve their mission by centralizing client information, track work towards goals and easily analyze it. Designed for nonprofits, family programs, workforce initiatives, veteran services and local government providers.

Key Benefits



Unified Client & Program Records

All notes, assessments, surveys, referrals, attendance and activity logs stored in one secure, cloud-based platform.



Stronger Reporting & Outcome Tracking

Produce fast, reliable reports for funders, partners, auditors and internal stakeholders with an unlimited self-service report builder that let your team create the exact reports they need.



Mobile-Ready for Staff in the Field

Access client and program data securely from desktop, tablet or phone, ideal for teams delivering services across multiple locations.



Enhanced Security & Privacy

Multi-level permissions, ADA-compliant design, optional HIPAA compliance and daily backups supported by Libera's government-grade cloud foundation.



Flexible & Tailored

CiviCore adapts to each program's workflows, terminology and mission, giving organizations full control over their data structure and vocabulary.

Why organizations choose CiviCore

- Built for nonprofits and community programs
- Faster, cleaner reporting for funders and partners
- Smooth handoffs across staff, volunteers and partner organizations
- Configurable to your workflows, terminology and service model
- Scales as programs grow across locations and service types

Part of the Libera Ecosystem

CiviCore extends the Libera Platform beyond state agencies into community-level service providers. Together, they create a connected statewide-to-local ecosystem supporting:

- State VR agencies
- BEP programs
- Human Services & CRP programs
- Local nonprofits, youth programs, employment and community organizations.



Out-of-the-box capabilities

Case Management & Program Tracking

Track case notes, documents, applications, enrollment and attendance across programs.

Real time Dashboards

See caseloads, reminders, performance metrics and quick insights.

Automated Notifications

Stay on top of deadlines, client activity and program changes with automated email alerts.

Surveys & Assessments

Create and distribute unlimited custom surveys for participants, families or staff.

Unlimited Users & Records

Support large and growing programs with flexible user and record capacity, without per-user licensing fees.

Secure Access Levels

Ensure staff see only the information relevant to their role.