



inFormed

Where Innovation Meets Purpose
for Deaf & Hard of Hearing Programs

What Sets Us Apart



Accessible by Design

Built for agencies whose mission depends on inclusive service delivery.



Public-Sector Accountability

Support grant, legislative, administrative, and program performance reporting with real-time data.



Less Paperwork, More Support

Help staff spend less time managing paperwork and more time supporting consumers.



Statewide Intake & Referral

Centralize statewide intake, information and referral, eligibility, and follow-up in one secure system.



Tailored to You, Not the Other Way Around

Configure intake, eligibility, and reporting fields to match your program, without code or consultants.



Work Anywhere, Serve Everywhere

Fully mobile and cloud-native, inFormed keeps your team connected in the office or out in the field.

The Libera Difference

- **Section 508 compliance, per current VPAT**
- **HIPAA-compliant hosting on AWS GovCloud**
- **Role-based access with single sign-on support**
- **Confidential case protection at the record level**



Built for state agencies serving **Deaf, DeafBlind, Hard of Hearing, and late-deafened** communities. Designed for **state DHH commissions, offices, divisions, and councils** managing statewide services, referrals, eligibility, and consumer records.

What You Get Out-of-the-Box

✓ Paperless Case Records

Intake, meetings, and sessions in one record, replacing paper forms and wet signatures.

✓ Communication Access

Each meeting and session records the communication access method.

✓ Eligibility, Built In

A dedicated eligibility tab captures financial need assessment within the case record.

✓ Data That Drives Action

Case, session, and administrative reports and dashboards, ready when you need them.